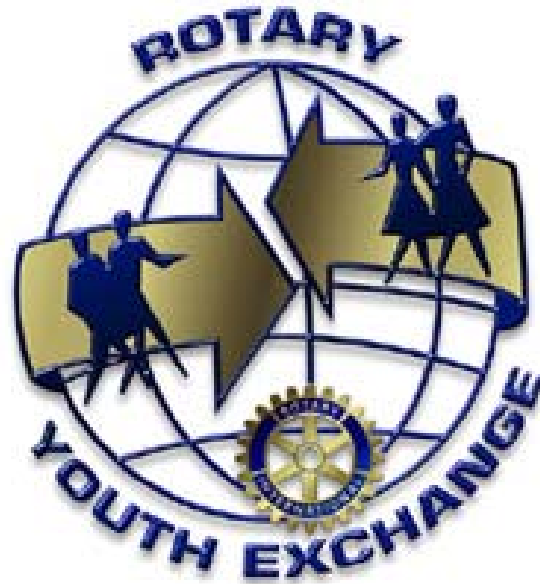


NAYEN Conference ORLANDO

14.02. – 17.02.2013



Students' Survey

Erwin Zeller, Chair, for the Working Group on Students' Survey

Student Post Exchange Survey

Presented by the RI YE Committee
Working Group on Early Returns

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Kick Off: EARLY RETURNS

- **MAGNITUDE AND GRAVITY** OF THE PROBLEM:

RI annual survey 2007/08: **500 ERs p.a. 8,4 %**

- **HISTORY AND DEVELOPMENT**

early 2000s: **120 ERs p.a. 3,6 %**

COUNTER ACTION - FIND MAIN REASONS

- **DESIGN QUESTIONNAIRE FOR STUDENTS' SURVEY**
add new information to existing one (YEOs, ann. Reports)
- **QUANTIFYABLE RESULTS**
- **IT PROGRAM FOR EASY HANDLING: "SURVEYMONKEY"**
- **A TOOL FOR QUALITY MANAGEMENT IN YE**
club and district YEOs, counselors, etc.
- **FIND OUT CONDITIONS OF EXCHANGE IN OWN DISTRICT**
- **SOME 1000 SURVEYS** so far, representative, significant

DEVELOPMENT SINCE BANGKOK PRE-CON

MANY DISTRICTS WORLDWIDE USING STUDENTS' SURVEY

			Reports
EEMA	6 MDs + 4 Ds	43 Ds	780
NAYEN	2 MDs + 10 Ds	28 Ds	150
TRYEX TW	1 MD	2 Ds	60
BRAZIL, INDIA		4 Ds	50
TOTAL		77 Districts	
	of total Districts active in YE	20 %	

THE MORE DISTRICTS PARTICIPATING

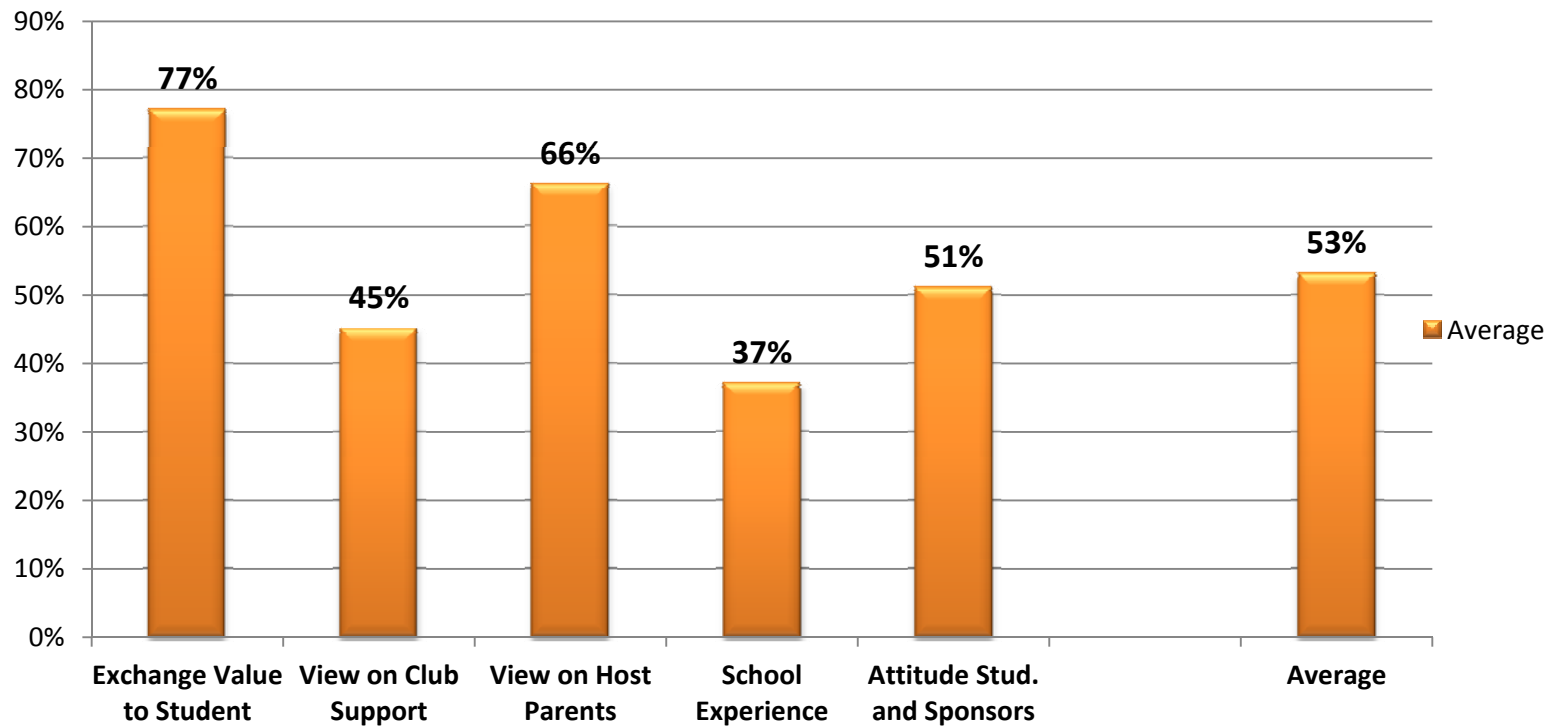
THE MORE VALUABLE THE RESULTS FOR ALL OF US

L. T. Exchange Students' Report - Summary

1000+ Reports - Year 2011/12 (some 2010/11)

Five Major Questions

E. Zeller, Dec. 2012

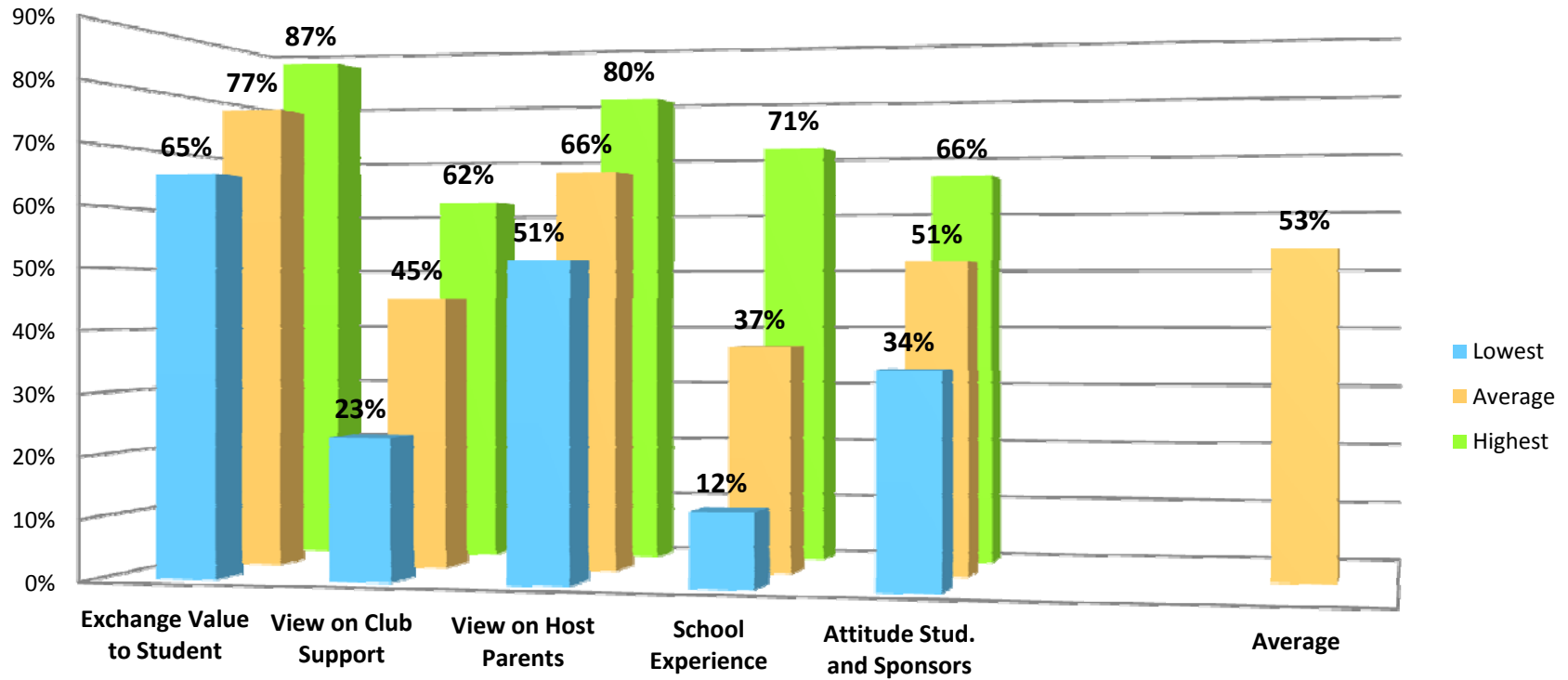


LT-Exchange STUDENTS' REPORTS 2011/12

Positive Answers to FIVE QUESTIONS

900 Students: Highest-Average-Lowest Districts

Dec. 2012 E.Z.



- **AVERAGE INFORMATION** is of limited value for districts
Districts need to do their own survey to know where they stand.

- **STUDENTS**

- Appreciate the VALUE OF THE EXCHANGE,
indicating **good personal attitude** and **preparation** of students

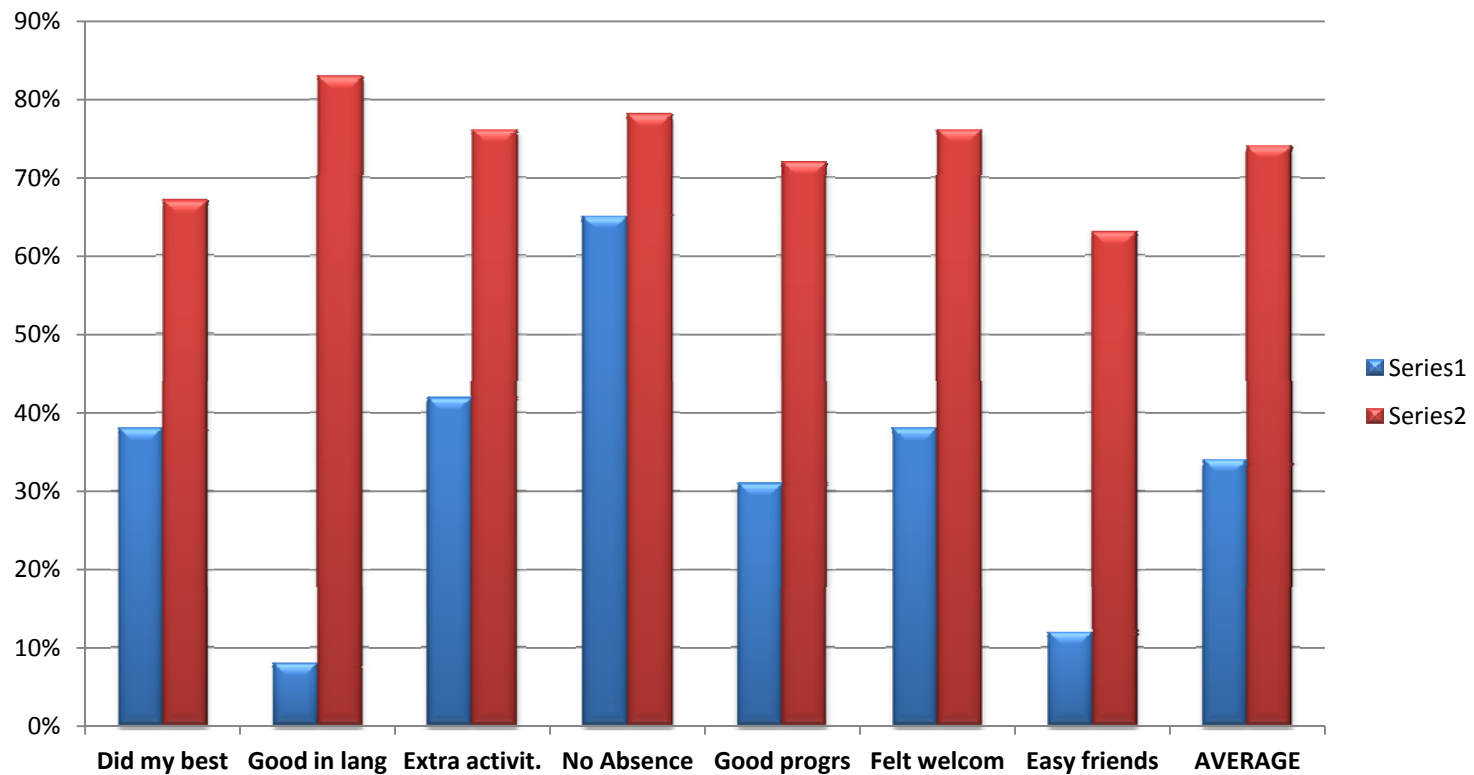
- Are very contented with their **HOST PARENTS**

- Are not satisfied with the **CLUB SUPPORT** (down to **23%!**)

- **have difficulties in SCHOOL** (students with higher language starting skills are doing much better)

SCHOOL PERFORMANCE

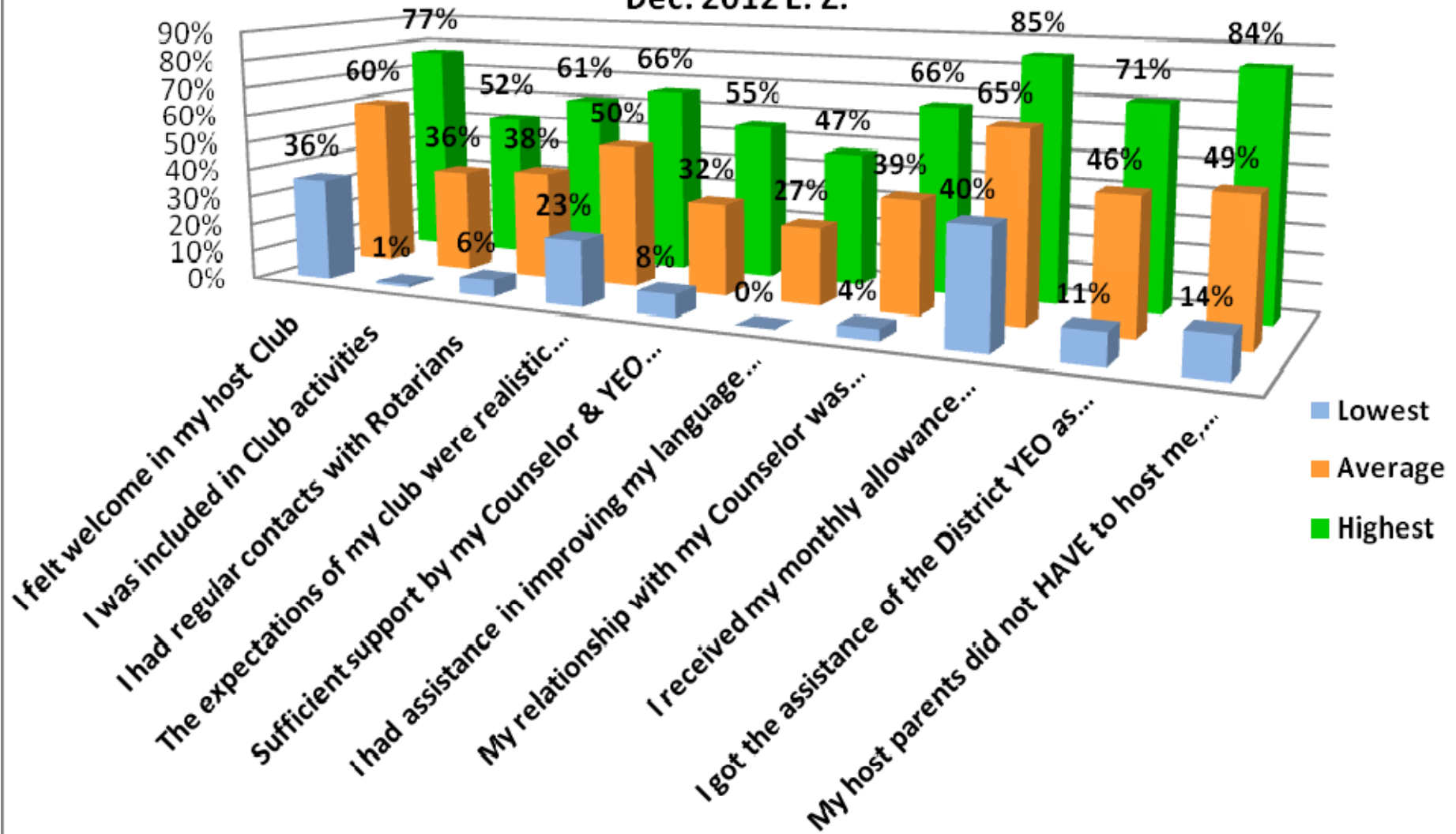
Two Districts – different Command of language



"Support by Host Club"

Positive answers from 750 Reports: Max.-Min.

Dec. 2012 E. Z.



Some average results are below 60%
NON SATISFACTORY,
average 46% - DEFINITE IMPROVEMENT desirable
Some results are extremely low (blue column):

- **I was included in Club activities** 1%
- **I had regular contacts with Rotarians** 6%
- **Sufficient support by Counselor & YEO** 8%
- **Assistance in improving language skills** 0%
- **Relationship with the counselor** 4%
- **Assistance by the district YEO (lang.)** 11%

low agreement to:

“My host parents WANTED to host me” 14%!

Q 19 INFLUENCES OUTSIDE STUDENT'S CONTROL

445

Did you suffer from Homesickness?

194 44%!

Were there any Deaths, serious illnesses in Family at home?

89 20%!

Q 21 Did you consider an Early Return during your exchange?

436 106 24%!

STUDENTS WHO CONSIDERED AN EARLY RETURN

Q 26 THE ORIGIN OF PROBLEMS

Total	148	
Host Family	81	55%!
Homesicknes	48	32%
Host School	46	31%
Other	31	21%
Adaption Problems > !	28	19%
My own Attitude > !	27	18%

Q 27 WHO HELPED YOU TO DEAL WITH THE PROBLEM?

Total	208	
Talk with other Inbounds	108	52%
Host Family	95	46%
People back home	73	35%
Nobody	42	20%
Club Counselor	36	17%

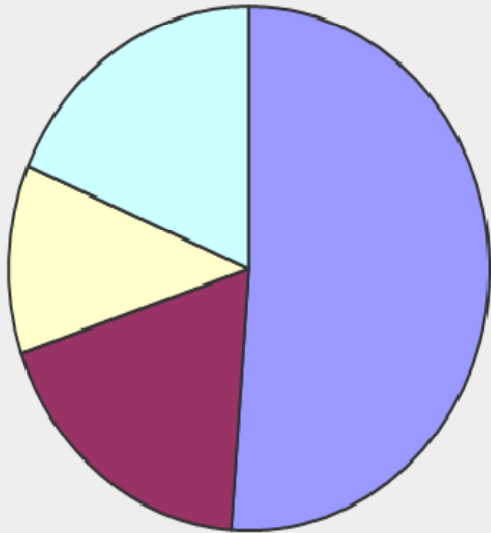
Q 29 WHAT WOULD HAVE BEEN MOST HELPFUL?

Total	172	
Talk with other Exchange Students	110	64%
Get a new Host Family	66	38%
Talk with Family, Friends back Home	46	27%
Other	45	26%
Talk with my Counselor	43	25%
Meet with School Officials	6	3%

**Q11: > 44% of students met their counselor
LESS THAN ONCE IN A MONTH!**

CLUB COUNSELOR

I met with my Counselor per month (check one)



- A) LESS THAN ONCE
- B) ONCE
- C) TWICE
- D) MORE THAN TWICE P.M.

Answer Options

Response Percent

a) less than once

51,2%

b) once

18,6%

c) twice

11,6%

d) more than twice p.m.

18,6%

HOW TO IMPLEMENT the SURVEY

- Try a LINK FOR TESTING the survey version 1.5b:

<https://www.surveymonkey.com/s/5KJ6GYS>

please do NOT use this link for inviting reports.

- **STARTING A SURVEY:**

contact me and I will get the link to you

Better: TELL ME NOW, I WILL ARRANGE IT FOR YOU

WE BELIEVE IN

**IMPROVING THE QUALITY
OF OUR EXCHANGES**

WILL REDUCE EARLY RETURNS

JOIN US AND USE THE STUDENTS' SURVEY

VALUE OF EXCHANGE TO STUDENT

