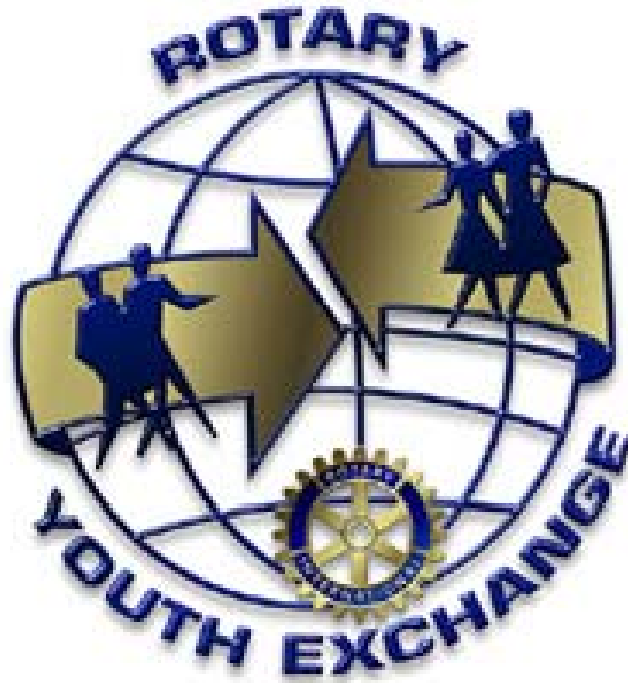


NAYEN Conference Anchorage 29.02. – 02.03.2012



EARLY RETURNS

Erwin Zeller, Chair, Working Group on Early Returns

- **MAGNITUDE AND GRAVITY OF THE PROBLEM:
500 EARLY RETURNS p.a.**

as per RI Annual Survey Report

- **HISTORY AND DEVELOPMENT LAST DECADE:**

up to the early 2000s: **120 ERs (i.e. 3,6 %)**

2007/08 **502 ERs (i.e. 8,4 %!)**

- **DEVELOPMENT SO FAR:**

- **Ongoing discussions in conferences**
- **Believes of knowing the problem**
- **no success - we are getting worse!**

- Our Reports to RI over the last 10-15 years resulted in surveys with

Four major reasons covering about half of all reasons given:

„Other“ *	15-20%	„Student’s Request“ *	10-20 %
„Homesickness“	14%	„Drugs/Alcohol“	12 %

about 50% of all those are „No information“*

This is insufficient information for substantial improvement.

- We should also accept that „an ER may not be

THE FAILURE OF THE EXCHANGE STUDENT ONLY “

We need to look deeper into **Other Influences:**

Hosts: Club, Counselor, Host Parents, School

Sponsors: Poor selection, Language, pushed by parents, etc.

and find some **masurable feedback**

These are the findings of the FIRST TRIAL RUNS with the Students' Questionnaire (500 in total)

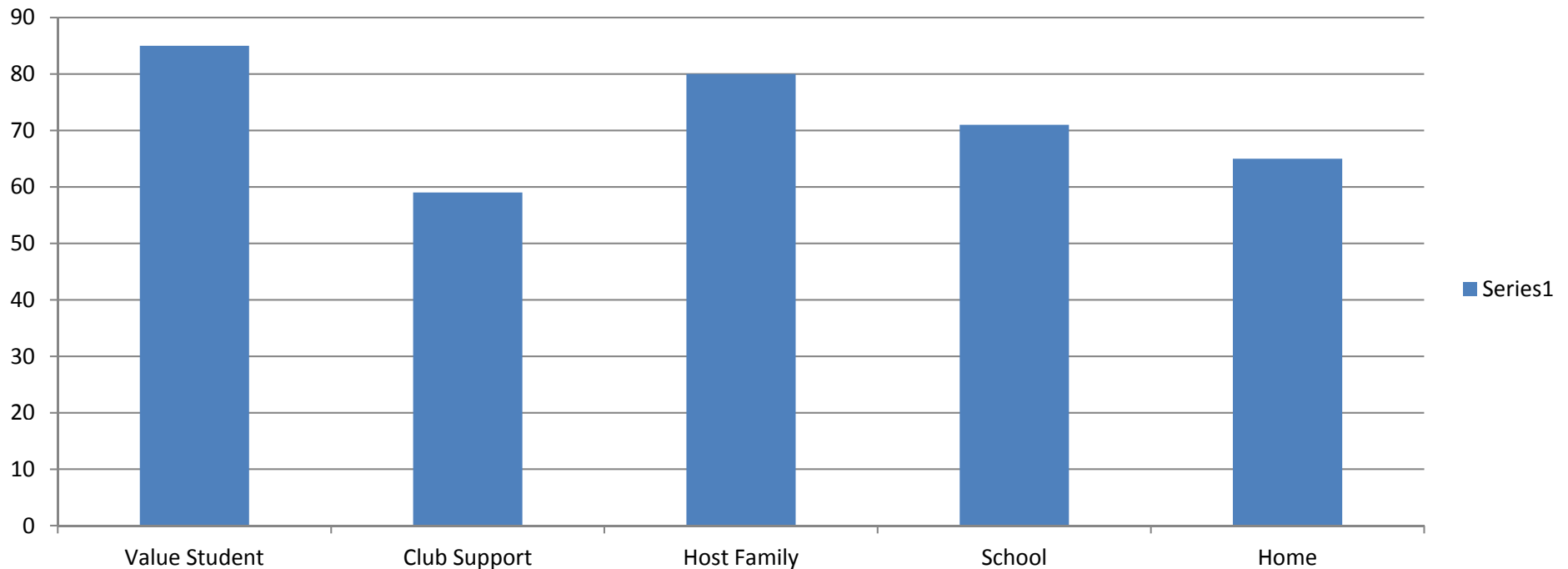
SUMMARY REPORTS

for the 5 major groups of questions:

- 1. VALUE OF THE EXCHANGE to the Student**
- 2. Views on the SUPPORT by the CLUB**
- 3. Views on the SUPPORT by the HOST PARENTS**
- 4. Views on the PERFORMANCE in SCHOOL**
- 5. Influence from HOME**

See the following Frames 5 - 7

Outbounds from Europe (A)



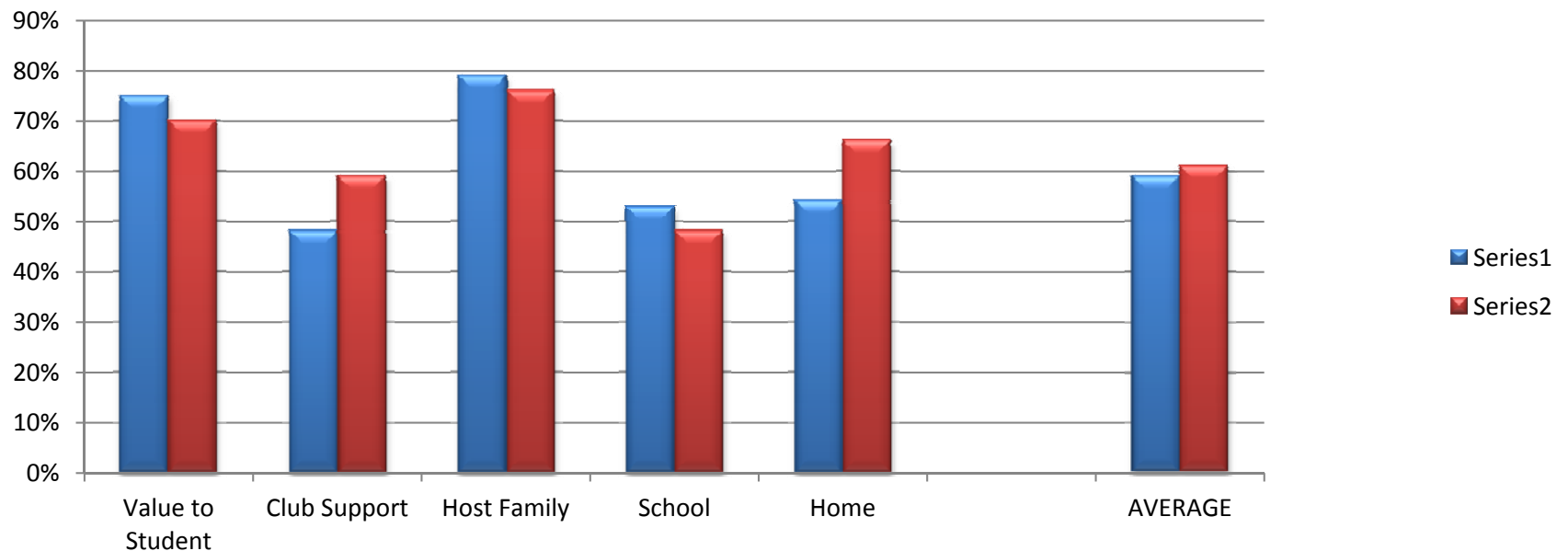
Note: High degree of satisfaction for (~80%)

- "Value of exchange to Student "
- "Support by Host Family"

Lower degree of satisfaction for (60 - 70%)

- "Support by the Club"
- "Performance in School"
- "Influence from Home"

Inbounds to Europe $A_{(blue)}$, $S_{(red)}$



Note: **Marked difference with Outbounds (previous frame)**

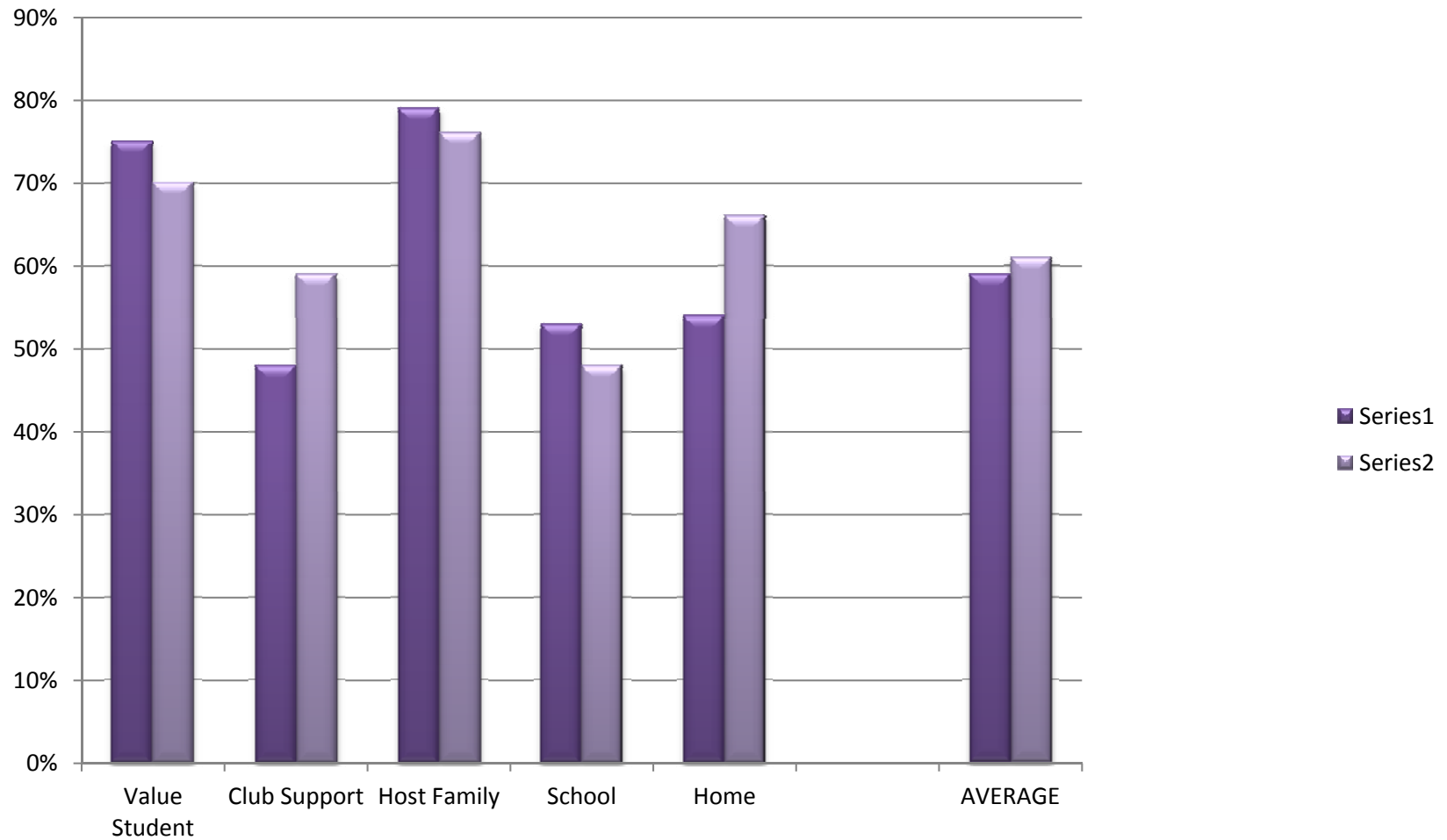
High degree of satisfaction for (~70%)

- "Value of exchange to Student"
- "Support by Host Family"

Lower degree of satisfaction for (~30%)

- "Support by th Club"
- "Performance in School"

Asian Exchanges Inb. (dark) Outb. (light)



DETAILED REPORTS on

(see the following frames)

Frame 9

Students' Report on Club Support

Frame 10

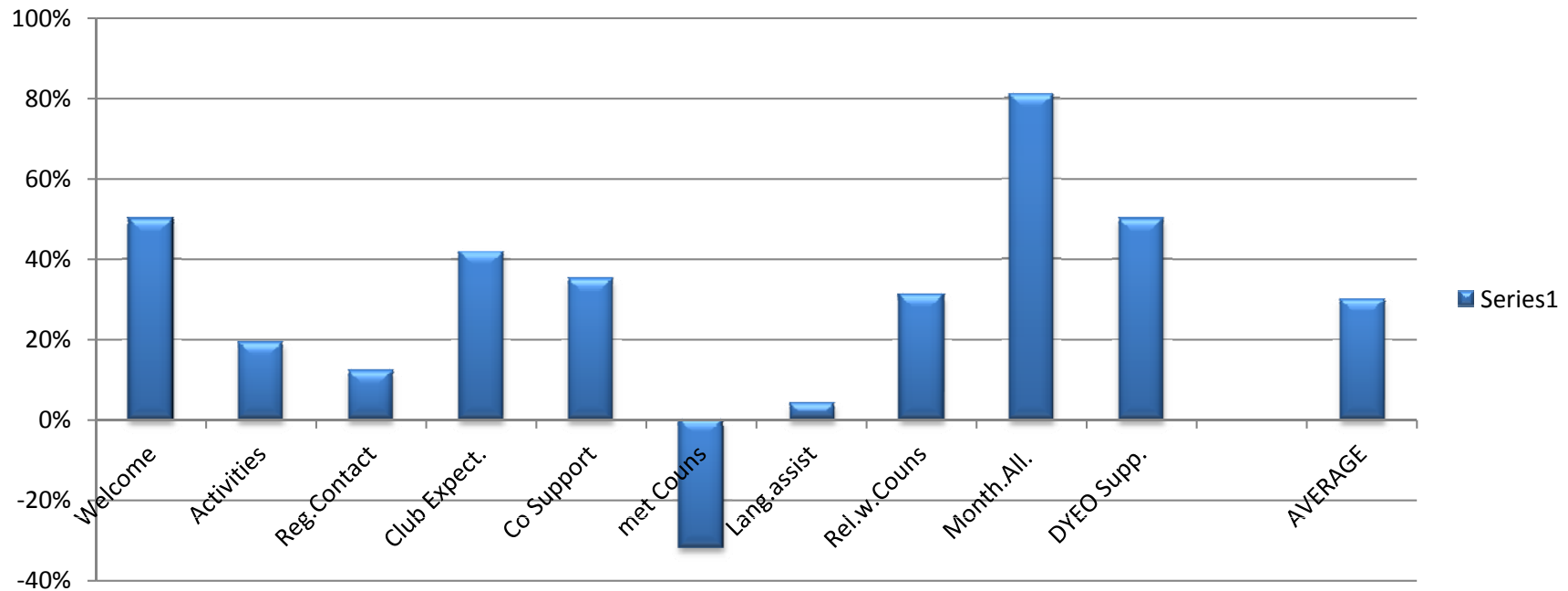
Students' Performance in School

Frame 11

Students' Report on Host Families

Inbounds to Europe A

1.2 Support by HOST CLUB

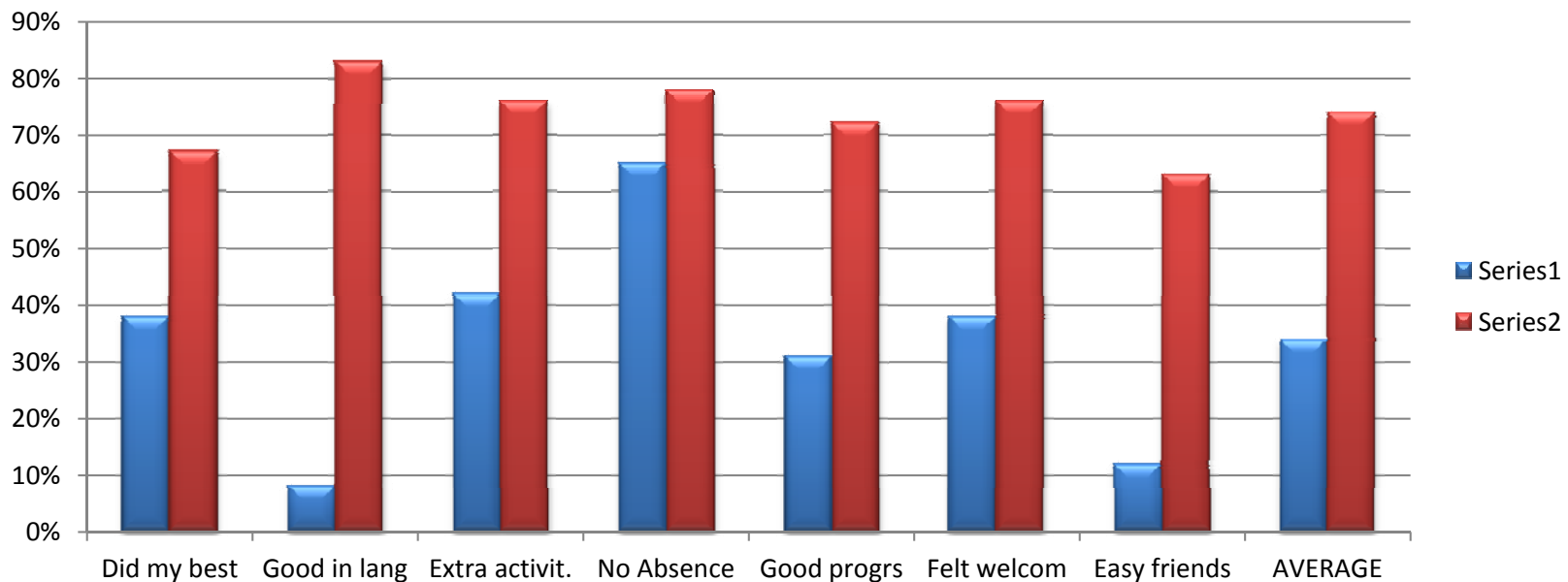


Note: Very low performances (Avg. 30%!) particularly in:

- „Regular Contact with Rotarians“
- „met Counselor twice a week“ (negativ)
- „got assistance in improving my language“

1.4 School Performance

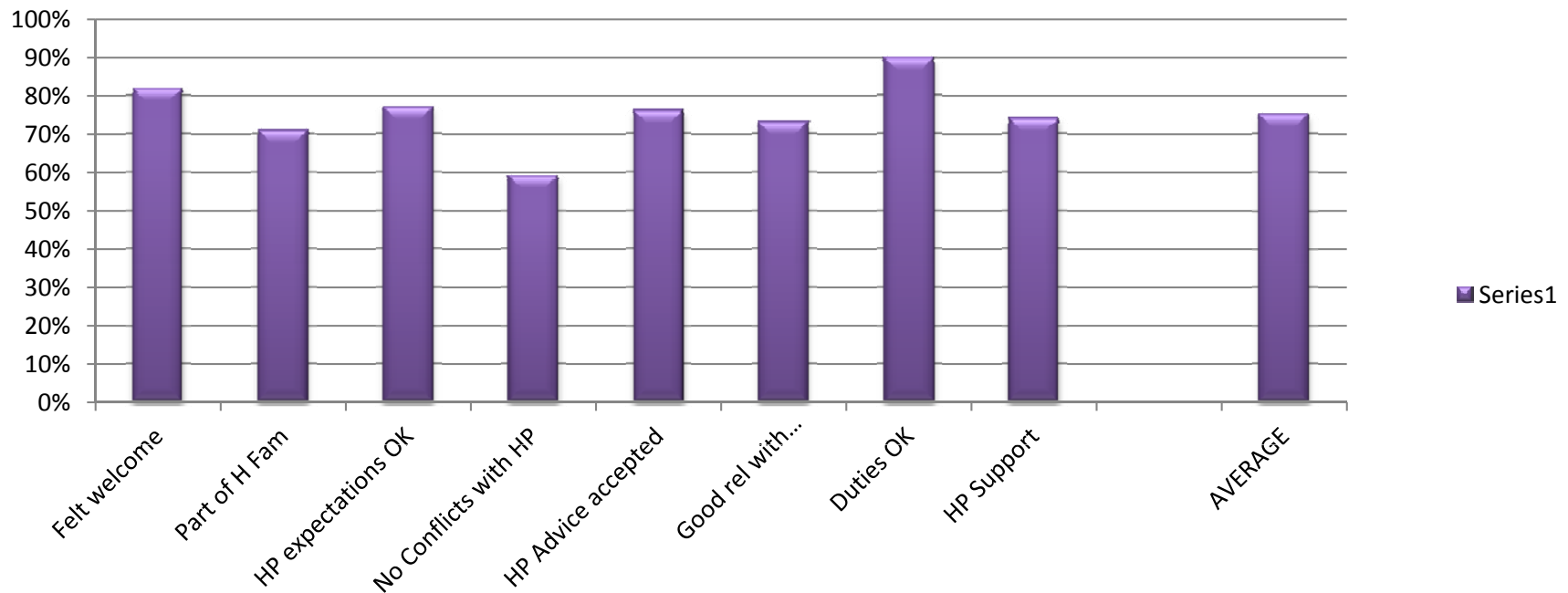
Two Groups – different command of language



Note: Low ability to understand the host language (Good in lang) appears to have negative effect on whole school performance (blue), particularly with making friends

Outbounds from Europe D

1.3 Students' view on HOST FAMILY



Example of students' **high satisfaction with host families** (avg.75%!)

Data Base System „SurveyMonkey“

- Our Questionnaire is handled by „SurveyMonkey“
- The Danish MD has acquired an account with “SM”
- Link for testing: <https://www.surveymonkey.com/s/WJSHRZ2>
please do NOT use this link for inviting reports.
- For starting Reports: contact present webmaster
Niels Oehlenschlaeger noe@rotary-yep.dk he will
provide you with a new link and supply reports.